



Overview

What's new

Fleet renewal

In 2019, we will welcome the first of 45 Airbus A220-300 (formerly the Bombardier C Series) aircraft to our fleet as we move forward with the renewal and modernization of our narrow-body fleet. We will take delivery of another 18 Boeing 737 MAX aircraft, which joined our fleet in 2017 after a firm order of 61. This builds on the airline's recent international fleet renewal of state-of-the-art and fuel-efficient Boeing 787 Dreamliners. Air Canada plans to operate 37 Boeing 787 Dreamliners by the end of 2019, including 29 larger Boeing 787-9 versions, with all 37 scheduled to be delivered by the end of 2019.

New Air Canada Signature Suite unveiled and Maple Leaf Lounges expand

Air Canada's 23 Maple Leaf Lounges worldwide and the Signature Suite at Toronto Pearson showcase contemporary Canadian design, artwork and talent. Air Canada has raised the bar, setting a new standard for premium travel in North America with its Air Canada Signature Suite, located in Terminal 1 at Toronto Pearson, unveiled in December 2017 for select International Business Class customers. The Air Canada Signature Suite adds to other new Maple Leaf Lounges at airports in Frankfurt, London Heathrow, New York-Newark, Los Angeles, Montréal International, and Vancouver International. In 2018, we opened new Maple Leaf Lounges at New York's LaGuardia Airport, as well as St. John's, Nfld. and Saskatoon.

Wi-Fi Connectivity, International Business Class & Premium Economy

Air Canada offers Wi-Fi access on select North American flights and across most its 184 narrow-body aircraft, with the goal of having all of our aircraft equipped with Wi-Fi by the end of 2019. All future deliveries of the Boeing 737 MAX and the Airbus A220-300 will come with Wi-Fi installed. Wi-Fi service is the latest product enhancement following the airline's introduction of its new Boeing 787 Dreamliner International Business Class and Premium Economy seating across its Boeing 777-300ER and Boeing 777-200LR fleet. Air Canada's Premium Economy cabin featuring enhanced comfort and amenities is offered on all wide-body aircraft on international flights: Boeing 787 Dreamliners, Boeing 777-300ERs and -200LRs, and Airbus A330-300s. (787.aircanada.com)

Global network expands

Air Canada continues to expand its network with the announcement of new destinations launching in 2019:

- Toronto to Vienna.
- Montreal to Bordeaux, Raleigh, N.C.

In 2018, Air Canada launched 29 new routes, including 11 new international routes:

- Toronto to Shannon, Zagreb, Porto, Bucharest, Buenos Aires.
- Montreal to Tokyo-Narita, Dublin, Bucharest, Lisbon.
- Vancouver to Paris and Zurich.

Mobile & online services

aircanada.com and mobile.aircanada.com are available in seven languages.

Book:

- Make online booking for flights, car rentals and hotel stays and share flight plans.
- Purchase Air Canada gift cards or flight passes.
- Access Air Canada Vacations, Air Canada Rouge and Air Canada Cargo services.

Self-serve:

- "Manage My Bookings" allows access to flight bookings, modify itineraries, e-upgrades, car rentals and hotel bookings.
- The "Self Service Rebooking Tool" lets customers immediately rebook.
- Purchase upgrades, extra bag allowance and select seats.

Fly:

- Kiosks at most airports provide self-service at airport arrival.
- The "Daily Travel Outlook" on aircanada.com/operationaloutlook has the latest on severe weather or irregular operations.
- Verify flight status and check-in within 24 hours of departure.
- Read "Travel Alerts" to advise of flight delays or cancellations.

Global network & convenient gateways

Air Canada's four hubs, Toronto (YYZ), the primary global hub, Montreal (YUL), the gateway to French international markets, Vancouver (YVR), the airline's premier gateway to Asia Pacific, and Calgary (YYC), offer Air Canada customers smooth connections under one roof. When travelling from the U.S. through these hubs and onwards to any international destination, seamless connection process and quick passport check means passengers never have to wait in customs lines, pick up bags or transfer terminals. Simply walk to the next departure gate!

By the numbers:

Air Canada's extensive global network provides scheduled passenger service directly to

Air Canada at a glance

Air Canada is Canada's largest airline and the largest provider of scheduled passenger services in the Canadian market, the Canada-U.S. transborder market and in the international market to and from Canada. In 2018, Air Canada, together with its Air Canada Express regional partners, carried nearly 51 million passengers, offering direct passenger service to more than 220 destinations on six continents. Air Canada is a founding member of Star Alliance™, providing the world's most comprehensive air transportation network.

Air Canada's predecessor, Trans-Canada Air Lines (TCA) inaugurated its first flight on September 1, 1937. The 50-minute flight aboard a Lockheed L-10A carried two passengers and mail between Vancouver and Seattle. By 1964, TCA had grown to become Canada's national airline; it changed its name to Air Canada. The airline became fully privatized in 1989. Air Canada shares are traded on the Toronto Stock Exchange (TSX:AC), and effective July 29, 2016, its Class A variable voting shares and Class B voting shares began trading on OTCQX International Premier in the US under the single ticker symbol "ACDVF".

Air Canada is among the 20 largest airlines in the world and employs 30,000 people. Its corporate headquarters are located in Montreal.



 AIR CANADA

A STAR ALLIANCE MEMBER 

In the community

Air Canada has been part of Canadians' lives and given back to communities across Canada for over 80 years. Established as a registered charitable organization in 2012, the Air Canada Foundation's mission is focused on the health and well-being of children and youth in Canada and on helping to connect sick children to the medical care they need away from home, granting children's wishes and alleviating child poverty.

The Foundation works towards its mission by:

- Offering financial and in-kind support to Canadian registered charities;
- Donating Aeroplan Miles to 15 pediatric hospitals across Canada enabling children to access the medical care they need away from home;
- Supporting employees philanthropy in their local community providing airline tickets to the charities for their fundraising activities;
- Raising funds through various channels, including its Every Bit Counts program which encourages customers to donate loose change of all denominations onboard flights or through airport collection containers;

The Foundation's seventh annual golf tournament in 2018 netted over \$1 Million in support of children's organizations.

The Air Canada Foundation also partners with Canadian NGOs in times of disasters both locally and internationally and supports major health-related causes.

Donate cash or Aeroplan Miles today on aircanada.com/foundation.

Fleet As of Jan. 1, 2019

Air Canada	On order	Operating
Boeing 777-300ER		19
Boeing 777-200LR		6
Boeing 787-8		8
Boeing 787-9	2	27
Boeing 767-300ER		6
Boeing 737-8 MAX	32	18
Boeing 737-9 MAX	11	0
Airbus A330-300	4	8
Airbus A321		15
Airbus A320		42
Airbus A319		16
Airbus A220-300	45	0
Embraer 190		19
TOTAL	94	184
Air Canada Express		
Embraer 175		25
Bombardier CRJ-900		21
Bombardier CRJ-100 / 200		24
Bombardier Dash 8-400		44
Bombardier Dash 8-300		25
Bombardier Dash 8-100		15
TOTAL		154*
Air Canada Rouge		
Boeing 767-300ER		25
Airbus A319		22
Airbus A321		6
TOTAL		53

* In addition, Air Georgian and EVAS operate a total of nine 18-passenger aircraft on behalf of Air Canada pursuant to capacity purchase agreements with Air Canada.

64 airports in Canada, 60 in the United States and 98 in Europe, Africa, the Middle East, Asia, Australia, the Caribbean, Mexico, Central America and South America. Air Canada, Air Canada Rouge and its Air Canada Express regional partners operate on average 1,613 scheduled flights each day. Together with its Star Alliance™ partner airlines, staralliance.com, Air Canada offers service to 1,317 airports in 193 countries and provides reciprocal top tier frequent flyer benefits.

Air Canada Rouge

As Air Canada's leisure airline, Air Canada Rouge provides value and choice to those who love to travel. With flights to over 70 destinations around the world, Air Canada Rouge's team of 2,000 employees and 53 aircraft have served more than 25 million customers since its launch five years ago. Air Canada Rouge's onboard offering includes complimentary streaming entertainment, a premium cabin, specialized customer service, high-speed satellite internet (on select flights) and network connectivity with Air Canada and Star Alliance. For more information, please visit flyrouge.com or follow @AirCanadaRouge on Instagram, Facebook or Twitter.

Air Canada Express

Air Canada enhances its North American domestic and transborder network through capacity purchase agreements with a number of Canadian regional airlines that operate flights on behalf of Air Canada under the Air Canada Express banner. The airlines operating Air Canada Express flights on behalf of Air Canada are: Jazz Aviation LP, Sky Regional Airlines Inc., Air Georgian Ltd. and Exploits Valley Air Services (EVAS).

Air Canada Altitude

Air Canada's top tier program, Altitude, recognizes and rewards the airline's most frequent flyers with exclusive travel privileges including complimentary upgrades, complimentary checked baggage, exclusive partner offers, Maple Leaf Lounge access and Star Alliance recognition with Air Canada's partners worldwide. (altitude.aircanada.com)

Altitude members are recognized through their Aeroplan (aeroplan.com) membership, which offers numerous ways to earn and redeem Aeroplan Miles with over 150 partners.

More Concierge service worldwide

Altitude Super Elite 100K members and International Business Class customers now enjoy exclusive personalized Air Canada Concierge services at 47 airports worldwide. Concierges are an immediate resource for these customers in-person during regular business hours and by phone 24/7 for all travel and airport-related matters, special requests and personalized services such as hotel, restaurant and ticket reservations.

Air Canada also offers Business Class Check-in within a lounge setting at its Toronto Pearson global hub for Business Class customers and customers holding select Premium status.

Specialized services

Air Canada Vacations is a leading Canadian tour operator, offering inclusive packages featuring accommodation, roundtrip airfare on board Air Canada, Air Canada Rouge, and its Star Alliance partners, Aeroplan flight rewards, as well as a wide assortment of cruises, tours and excursions. A repeat recipient of the Travel Media Agents' "Choice Award for Favourite Tour Operator," Air Canada Vacations offers hundreds of destinations in the Caribbean, Mexico, Central & South America, Asia, Europe, and the U.S. (aircanadavacations.com)

Air Canada Cargo provides direct cargo service worldwide. Air Canada Cargo's team of industry-leading experts offers customers a unique set of business solutions tailored to meet the shipping community's needs efficiently and cost-effectively. (aircanadacargo.com)

Air Canada Jetz, Air Canada's specialty charter service, provides premium air travel featuring all-business class seating comfort and personalized service to professional sports teams, corporate incentive travellers and executive groups. (aircanada.com/jetz)

Awards

Air Canada is the only international network carrier in North America to receive a Four-Star ranking according to independent U.K. research firm Skytrax, which also named Air Canada the *2018 Best Airline in North America*. In 2018, the Airline Passenger Experience Association (APEX) awarded Air Canada with a Five Star Global Award. Air Canada was named the *2018 Eco-Airline of the Year* at the Air Transport World (ATW) 44th Annual Airline Industry Achievement Awards for being the first airline in the world to voluntarily join the World Bank's IMF Carbon Pricing Leadership Coalition.

Key financial and traffic data

Year ended December 31, 2018. Figures in Canadian dollars.

Operating revenue	\$ 18,065 million
Net income	\$ 167 million
Revenue passenger miles (RPMs)	92,360 million
Available seat miles (ASMs)	110,866 million
Passenger load factor (PLF)	83.3 per cent



AIR CANADA



Voted Best Airline
in North America

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